

You said

The Market Place

We did

September 2026

Following feedback from the Tenant Voice Team, The Market Place is making several improvements to the service. Feedback includes improvements to The Market Place include more varied stock, better signage, a more welcoming environment and a member open day.

What you said

What we're doing

1

Increase stock variety and add essential items.



We have introduced smaller, more frequent stock orders, giving us greater flexibility to offer a wider range of fresh produce and essential items. The Market Place helps members stretch their budgets further, offering groceries and everyday essentials at a fraction of supermarket prices.

2

The Market Place can be hard to find.



We are improving visibility by arranging for new external signage at Parklands to help customers find The Market Place more easily.

3

You would like us to provide community-friendly touches, such as refreshments or a children's area.



We are creating a more welcoming environment by promoting The Market Place Social and introducing a children's activity area for families visiting the service.

4

Many members did not realise they were registered members of The Market Place



We are planning a member open day to help people better understand their membership and the support available through The Market Place.