

Bulletin

Who gets our homes?
Tackling misinformation
and talking facts

The Big SLH Garden
Competition is here
in time for spring!

Tackling ASB and hate
crime to build
stronger communities

New homes, new
tenants in Garston

Dates for your diary this spring!

Wednesday 13 May 2026, 11am-1pm

Dutch Farm volunteers open day, Garston. Volunteering is a great way to make friends, learn new skills and give back to your local community. Dutch Farm is a green space used for mindfulness, arts and crafts, gardening and other therapeutic activities. Come along and find out how you can be part of making Garston greener!

Thursday 21 May 2026 - from 10am

We're planning a community engagement and volunteer planning event at Grow Speke on Thursday 21 May from 10am, and we'd love local people to be involved. Help shape the future of the community garden and share ideas for what happens next. More details are coming soon, but for now, pop the date in your diary!

Thursday 28 May 2026, 12.30pm - 3.30pm

Family fun day, King Street, Garston Under the Bridge. Join us this May half-term for a family fun day packed with activities for all ages. It's a great chance to get outside, spend time together, and enjoy your community.



Struggling with rent payments?

If you're finding it hard to keep up with your rent, please don't wait for things to get worse. We understand that money worries can happen for lots of reasons, and you're not alone.

The sooner you talk to us, the more we can do to help. We can offer you advice, agree a payment plan or help you access further support from other debt organisations.

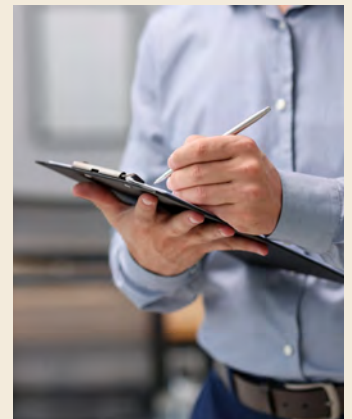
Getting in touch early won't affect your tenancy. It's about us working together to help you find a solution that works for you and us. Get in touch with your income officer today to get the support you need.

Home condition surveys – what you need to know

We've had a number of customers contact us after being approached by Rand Associates to arrange a home condition survey. We want to reassure you that Rand Associates is working with us to carry out these important surveys.

These surveys help us identify any issues in your home and allow us to plan our future repairs and maintenance programme.

If someone visits your home on our behalf, they will always carry official identification. If you're ever unsure, or they don't have ID, please don't let them in. Contact us directly and we'll be happy to confirm.



How does your garden grow?



The Big SLH
Garden Competition

Dust off your gardening gloves and join The Big SLH Garden Competition this spring! We're celebrating our customers who take pride in their outdoor spaces, whether they're big, small, or somewhere in between.

Whether your back garden is full of colour, your yard is neat and tidy, or you've got a few gorgeous hanging baskets or window boxes, we want to see how you've been making your space bloom. Maybe you've got a thriving veg patch or a planter you're particularly proud of? We'd love to see it!

No matter what size your garden or growing space is, this competition is all about sharing the joy of gardening and celebrating the effort you put into making your home look great.

There are three different categories for you to consider entering:

- Best garden for nature and biodiversity
- Best use of space
- Most colourful or eye-catching garden

Plants mean prizes

Two winners per category will receive a certificate and a £100 voucher, plus a National Trust family pass, which entitles two adults and up to three children a free visit to any National Trust property anytime until the end of 2026.

All entries need to be submitted by Friday 10 July 2026. Just email getinvolved@southliverpoolhomes.co.uk. Please include your full name, address, the category you would like to enter, and photos of your outdoor space. We can't wait to see your outdoor spaces in bloom!

Why getting involved matters

Joining one of our tenant groups is a great way to meet new people, feel part of your community and have your say on the services we deliver. Diana, who moved to Speke in 2020, knows this first-hand.

Diana had spent her whole life in another community, and settling into a new area wasn't easy. She was dealing with grief and struggling with her mental health. That's when she got a call from Tom, one of SLH's Health and Wellbeing Officers, and that call changed everything. Tom encouraged Diana to join a wellbeing course, and it made a real difference.

Tom took the time to check in, ask how I was feeling, and encouraged me to take part in an upcoming wellbeing course," said Diana. It was the start of a journey that's seen Diana go from feeling isolated to becoming a confident, active voice for tenants.

With her grandchildren living nearby, Diana was keen to support opportunities for young people. That led her to spend three years on the Scrutiny Panel, before moving on to the Customer Services Committee.

"Getting involved has opened my eyes to how things work at SLH", said Diana. "And once you're in the room, you see first-hand just how transparent everything becomes when tenants have a voice."

Want to get involved? It's easier than you think. Whether you want to share your views, learn new skills, or meet new people, there's a tenant group for you. Visit our website to see how you can get involved.



Your feedback matters

How your complaints and comments have helped us make real improvements.

We love hearing when things go well, but it's through your complaints and feedback that we learn the most.

Since April 2025, you've helped us make meaningful changes that are already improving how we deliver our services. Here are some of the ways your experiences have shaped what we do.

Communication and appointments

You said:

Sometimes, we didn't set up repair appointments clearly, and we didn't always call back when we said we would.

We did:

We improved our appointment-booking process, trained teams to give better updates, and improved how SLH and Avela (our repairs service) share information to prevent confusion.

Follow-on repairs and delays

You said

Sometimes, it took too long to fix repairs after a home survey, and follow-up repairs were missed.

We did

We now use electronic survey tools, so that operatives can schedule follow-up repairs before leaving your home, and tighten quality checks to avoid having to come back again.

Understanding your circumstances

You said

We needed to do a better job of considering your personal situation, including any accessibility needs you have and the times that work best for you.

We did

We now make sure your details are clearly saved in our systems and take extra care with customers who need extra help, so appointments and messages are arranged to suit your needs.

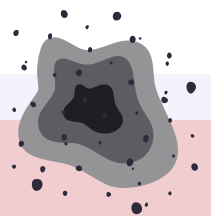
Scan to the QR code to give your feedback, this includes complaints, compliments and suggestions!



Strict new laws for damp and mould

We have changed our timescales for dealing with damp and mould to comply with the new legislation.

- We will investigate all reports of damp and mould within 10 working days of it being reported.
- You'll receive a written summary of the findings within three working days of inspection.
- Work will start within five working days of inspection.
- In straightforward cases, works will be completed within 28 days.
- Major works will be completed within 56 days.



Spotted damp in your home?

If you spot signs of damp or mould in your home, report it straight away. We'll send an expert to assess it and take action to resolve it.

Improving our gas servicing appointments

We're currently trialing one-hour appointment slots for gas servicing. This replaces the previous morning or afternoon (AM/PM) slots, which often meant customers had to wait in for a long period of time.

So instead of waiting in all morning or afternoon, customers will now be given a specific one-hour time slot for their appointment. This should make appointments more convenient, which is especially helpful for people juggling work or have caring or childcare commitments.

Confirming your appointment

Before the appointment, you will receive a text message asking you to confirm the time. If the appointment time works for you, simply confirm it. If it's not suitable, you'll be able to rearrange it for a more convenient time.

It's really important to confirm your appointment when you receive the text. This helps us:

- reduce missed visits
- make sure engineers' time isn't wasted
- offer appointments to other customers who need them



More than just your weekly shop



The Market Place isn't just a shop; it's a place to connect with other people.

From cooking demos to wellbeing workshops, there's always something happening. Whether you're picking up your weekly shopping or coming along to The Market Place Social to take part in an activity, you're part of our community.

When you shop at The Market Place, you're helping the environment. We work with FareShare to fill our shelves with good-quality leftover food from local supermarkets, which helps cut down on waste.

There are many reasons why there's extra food, and we want to make sure it gets used instead of being thrown away.

We're open three days a week:

- Tuesdays 10am – 1pm
- Wednesdays 10am – 12pm
- Thursdays 2pm – 4pm

Run by our volunteer team, there's always a friendly face for you to chat with!

Get involved in growing greener communities

Our green and open spaces play an important role in bringing people together, supporting your wellbeing and helping nature thrive.

That's why we've launched our Green and Open Spaces Plan 2025–2030; our commitment to creating greener and healthier neighbourhoods across south Liverpool.

Share your ideas at resident consultations

Over the spring and summer, we will be holding consultation events in Speke and Garston for you to have your say on green spaces in your area. This is your opportunity to share your ideas and be part of the decisions that affect your everyday environment.

Come and chat to us so we can create green places that reflect what the community wants:

- Family Fun Day, King Street, Garston - 28 May, 12.30pm - 3.30pm
- Heaton Close, Speke - 22 July
- Alwain Green/Critchley Road, Speke - 6 August, 11am - 1pm
- Withington Road, Speke - 11 August
- Shand Street, Garston - 19 August, 11am - 1pm
- Burnage Close, Speke - 21 August

Keep checking our social media pages and website for updates and times.

The story so far



42 trees were planted in 2025, with a goal of 100 trees by 2023



A community orchard was planted in Southern Road, Speke



Grow Speke was awarded 'Outstanding' by North West in Bloom in November 2025

New seven-day urgent repair priority now live

We've made improvements to how we look after your home by introducing a brand-new urgent repair category. These are issues that aren't an emergency but still need quick attention and we'll now complete them within seven working days.

Here's how our repair priorities now work:



Emergency repairs - For anything that risks your health, safety, or could cause major damage. We'll call you within 15 minutes, attend within 2 hours and make safe or complete the repair within 24 hours. Examples: no power or water, major leaks, or being unable to secure your home.

Urgent repairs (new!) - Important issues that need prompt attention but aren't emergencies. Completed within seven working days.

Routine repairs - Non-urgent issues with appointments offered at a time that suits you (Mon–Fri, 8am–5pm). Completed within 28 working days.

NEW!

If you miss a repair appointment, you'll now receive a text to rearrange it, helping you get things back on track quickly and avoid delays.



What's happening at Grow Speke?



It's that time of year again when our community garden starts to thrive and spring into action! Grow Speke has become a hub for volunteering, learning and creativity, where people of all ages and backgrounds come together to care for the garden.



Volunteer at Grow Speke

Volunteering at Grow Speke takes many forms. Some people help keep the garden thriving through planting, watering, and seasonal jobs. Others welcome visitors or take part in creative projects. There's no pressure and no experience needed, just a willingness to get involved at your own pace.

If you would like to become a volunteer, or learn more about the garden, pop along to the garden on Tuesdays, Thursdays or Fridays when we're open or email getinvolved@southliverpoolhomes.co.uk and we can arrange to meet you there and show you around.



Getting creative

Creativity plays a big role, too. Last autumn we welcomed ZAP Graffiti to the garden, which saw our volunteers working alongside Liverpool graffiti artists to create some fantastic artwork on raised beds, helping make the garden more colourful and welcoming.

There are lots of ways you can get involved, and we love to share the stories of our volunteer crew who contribute their time and care to keeping the garden alive.



Learn new skills

Grow Speke is also a place to learn. Thanks to our partnership with Myerscough College, volunteers can learn new green skills and gain accredited training. College graduates support the sessions, sharing their experience and helping people grow in confidence and explore new opportunities.

We spoke to Dee, who lives in Speke and is one of our garden regulars who started the horticulture course in 2025. Dee decided to take part in the course to build her knowledge of how plants grow and better understand the natural life cycle of gardens. Having already volunteered at the garden for several years, spending time there has become something she truly enjoys. Being outdoors helps her feel calm, connected to nature and part of her local community.

"Taking part in the course has meant that I'm outside in all seasons, learning to work with nature as it changes throughout the year. It's helped me appreciate the natural cycles involved in growing and caring for plants. Since completing the course and gaining my qualification, I've felt a real sense of achievement, along with a boost in confidence. I'm excited for what's next!"

How we decide who gets to live in our homes

Housing crisis
Migrants
Fairness
New homes
Immigration
Refugees
People in need
Empty home
Community
Overcrowding
Local people
Homelessness
Asylum seekers

#Let'sTalkFacts

Who gets our homes?

You may have seen our recent campaign on social media which aims to clear up any confusion about how we decide who gets to live in our homes. We launched the campaign, Let's Talk Facts - Who Get Our Homes following a customer survey last year, 74% said you did not fully understand how our homes are allocated to people. We knew this was something that we needed to address, pretty quickly!

We have spent a lot of effort getting some clear messages out to our customers. We wanted to make things clearer, using facts rather than guesses, so everyone understands how it works.

We busted some common myths, created frequently asked questions (FAQs) and used real-life case studies to help you understand the process better.

We also held two informal events in our communities, which gave customers the chance to ask any burning questions they had, directly to our CEO, Anna Bishop, and members of our Allocations team.

UK shortage of affordable homes

It's a sad fact that there simply aren't enough affordable homes for everyone who needs one. This is a problem across the whole of the UK, which the Government is addressing through a major housing programme.



Who gets our homes in numbers

- 2,082 people on our waiting list in 2024-25
- 179 SLH homes allocated in 2024-25
- Over 70% of available homes went to people from L19, L24 and L25 in 2024/25
- 780 new SLH homes will be built by 2032, to address housing need




Scan the QR for the facts

Listening to our customers

We recently hosted two events in Speke and Garston, giving people the chance to have open, honest conversations about how our homes are allocated and to challenge common misconceptions.

More than 30 people came to the events, and it was good to see so many people get involved in constructive and respectful conversations about what is often an emotive subject for people who are waiting for a home.



"I applied for a two-bedroom house in Garston in 2021. It's good to come to something like this because you do get answers and it's helped me understand how long I'm likely to wait."

"I attended your event yesterday which was very informative, thank you. I spoke to a member of your team; she was very helpful and said she could speak to Housing Options regarding my case."

What you told us

- "Why can't you tell me what number I am on the list?"
- "Why do people skip others?"
- "Why am I waiting so long for a home?"
- "I don't hear from SLH enough whilst I'm on your waiting list."

Real life case studies

These two real life case studies show how personal circumstances, housing need, and preferred locations can all affect how long someone may wait for a home.



Sarah, a mother of two children with additional needs, applied for a three-bedroom home in Garston in 2019. Her application received priority due to her children's medical requirements and the family's unsuitable living situation.

Staying in Garston was crucial for support networks and school routines. In August 2025, a suitable new-build home became available, and Sarah moved in December.

The move provided each child their own bedroom and gave the family a safe, modern environment where the children can thrive.

What we are doing

- Simplifying the language we use to explain how homes are allocated to people, making it clearer how priority is assessed.
- Improve communication with people on our waiting list to reassure them they are still registered and reduce frustration.
- Review our allocations policy to assess the impact of customers 'leapfrogging' others on the waiting list due to a change in circumstances.
- Look at clearer ways to confirm when documents and evidence have been received and added to a customer's application.



Kemal and his family applied for a home in 2023 after being declared statutory homeless by Liverpool City Council and placed in temporary hostel accommodation.

Their application received a three-year priority backdate due to their prolonged lack of secure housing, raising their place on the list, but their need for a larger home meant a longer wait.

In February 2025, they were offered a rare three-bedroom parlour house. Before moving in, extensive refurbishment was required, including energy efficiency upgrades.

Once renovations were finished, Kemal's family moved into their new home, gaining space, privacy, and stability, a welcome end to years of uncertainty.



"If you're thinking about trying it, just come along and have a go – you'll probably end up coming every week. You get a cup of tea and a biscuit, we have a lot of fun, and they even find out when your birthday is and make a fuss!"

Lilly, who has been attending
The Market Place Social for two years

Our space offers free workshops and drop-ins to help people connect, learn new skills, and make life easier. We make sure everyone can join in and cover a range of topics.

We run relaxed wellbeing sessions and practical workshops to help you learn, get creative, and pick up useful tips.

Here's what we offer each week:

Monday – Mind Connect Wellbeing Workshops, 10.30am – 2pm

Mind Connect is a mental health counselling service that hosts group workshops every week. It covers a variety of topics, from confidence to stress management. You can say as much or as little as you like.

Tuesday – Knit and Natter, 10am – 12pm

Our weekly, volunteer-run knitting and crochet club is low-pressure. New to knitting or wanting to complete a project you've been working on at home? Come along to the group, learn new skills and have a natter while you work!

Thursdays – Seated Yoga, 1pm – 2pm

It's important to us that our wellbeing sessions are inclusive and accessible for all. Seated yoga classes are designed to help improve strength and balance, from the comfort of a chair.

Fridays – Boccia, 10.30am - 11.30am

Boccia is an easy-going sit-down spin on bowls. It's a fun way for people of all ages and abilities to stay active, improve mobility, and make friends.

"What a brilliant and socially engaging game for health and wellbeing. I've made new friends throughout the sessions. Thank you."

John, The Market Place Social attendee



Scan the QR code to check out our online events calendar and see what's coming up.

Families move into new homes in Garston



Over the last few months, 24 new families moved into Church Road and Window Lane in Garston, the latest development in our programme that aims to build 780 new homes throughout south Liverpool before 2032.

All the homes were built for social rent or Rent to Buy, a government initiative designed to help people move from renting to owning their own home. Rent is around 20% less than the market rate, allowing people to save for a deposit at the same time. The new tenants are settling in well.

Altogether, we're delivering 98 new homes across Garston, spread across three different developments - Church Road, Window Lane, and The Old Baths.

Cheryl

Cheryl moved into one of the homes with her 21-year-old son after living in temporary accommodation for over two years.

"When I got the call about Window Lane, I could hardly believe it. After everything we've been through, having a secure home at last feels too good to be true. It's the start of a happy, peaceful future for me and my son."



New homes coming to Speke

New families will be ready to move into their new homes in Speke this summer, as work progresses fast on our new homes on South Parade. 92 homes will be available for affordable rent, shared ownership and Rent to Buy, with the whole scheme expected to be completed by spring 2027.

Ashley

Three years ago, Ashley and her family became homeless after being asked to leave their rented home through no fault of their own. She has four children, and three need extra support.

"We were driving up Window Lane, and the new homes were being built. My son, Bobby, said one of them would be ours, but I thought 'no chance'. When we got the phone call from SLH, Bobby reminded me he had said one would be ours. It does mean so much, because it's been so long without a home; it's going to take time, I think, to grasp it. This is mine."

Leighann

Leighann was on our waiting list for six years before being offered a home. She and her three sons had lived in a privately rented home for 16 years, which had become uninhabitable due to chronic disrepair.

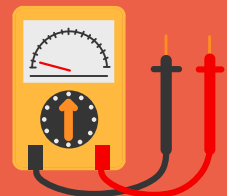
"I'm overwhelmed. It's absolutely lovely. It's nicer than I expected and bigger, and I'm really happy", she said. "The children will be as well. The way we were living was atrocious, it was awful. So, moving to something like this is really a dream come true."

Keeping you and your home safe

A new law has been introduced meaning social housing landlords must carry out regular electrical safety checks every five years.

The good news is that SLH already does this! The check takes around one to two hours to complete, and we'll write to you to let you know when yours is due. You'll receive a copy of the safety report within 28 days.

If any problems are found, we must fix them within 28 days, or sooner if there's an urgent safety risk. Please make sure we can access your home for the check, so that we can keep you, your family, and your neighbours safe.



Knowing the difference: Hate crime, safeguarding and ASB

Sometimes it's not clear who to contact or how to report a problem in your neighbourhood. Issues can feel worrying or upsetting, and if you aren't sure whether something counts as hate crime, a safeguarding concern, or anti-social behaviour (ASB), we're here to break it down.

When is it a hate crime?

Something is a crime if it involves illegal activity or someone is in immediate danger. This includes things like damage to a home, arson, graffiti, violence, dumping of rubbish or other offensive materials in or near the victim's home. If you think this could be because of:

- Race
- Ethnicity
- Religion
- Disability
- Sexual orientation
- Gender identity
- Age

Then this is a hate crime incident.

It's okay if it fits more than one category

Many situations don't fall neatly into just one box. For example, hate incidents, or ongoing harassment may involve hate crime, safeguarding, and ASB. That's normal and you don't need to decide which it is before reporting it.

If you would like to speak to us about a situation you're experiencing, either at home or with a neighbour, contact our Community Safety team by calling us on 0330 303 3000, in person at our office or to one of our colleagues or by email at info@southliverpoolhomes.co.uk.

What is safeguarding?

Safeguarding is about protecting children and adults who may be at risk of harm, abuse, neglect, or exploitation.

This might include domestic abuse, neglect, financial exploitation, cuckooing, or concerns about someone's mental health or ability to keep themselves safe.

It involves identifying early warning signs so support can be offered before a situation becomes more serious. Everyone has a role to play in safeguarding by sharing any concerns.

What counts as anti-social behaviour?

Anti-social behaviour (ASB) is behaviour that causes ongoing nuisance, distress, or disruption to others. This might include noise nuisance, neighbour harassment, drug use in communal areas, or youth disturbances.

Some issues may seem 'low-level' at first, but repeated behaviour can have a serious impact on people's wellbeing, especially for those who are vulnerable.



You can also report hate crime, ASB and safeguarding on our website. We have an online reporting form for each area.

Strengthening hate crime support

After listening to valuable feedback from our recent customer focus group, we're taking steps to strengthen our response to hate crime. Here's how we're making a difference.

Improving hate crime reporting

We have made it easier to report hate crime on our website by moving the reporting form higher up on the page, improving the search function and adding more reassurance around confidentiality and anonymous reporting.

We are also working with other partners so that people can report hate crime to independent organisations. This will help victims who may feel more comfortable speaking to someone other than us, or the police.

Strengthening support for victims

Support for victims is being strengthened through a dedicated contact person at SLH for all hate crime enquiries, so residents know exactly who to contact and what support to expect. We are also improving access to specialist support services such as Mind Connect, which offers 1-2-1 support through funding we provide.

Working with local schools and youth groups

We are prioritising engagement with children and young people, delivering awareness sessions in schools and youth groups to promote respect and understanding from an early age (see page 15).

We'd like to thank everyone who came along to the focus group for their time and input.



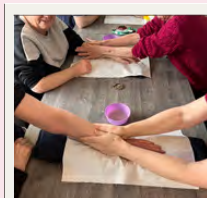
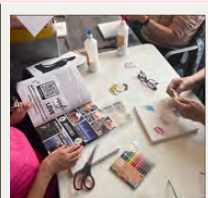
Scan the QR code for more information about hate crime and how to report it in confidence.

Celebrating International Women's Day!

In March we celebrated International Women's Day (IWD) at The Market Place Social, by hosting a wellbeing workshop for women in our communities.

Rise Up Holistic & Wellness Hub delivered hand and arm massage training, and a vision board session focusing on goal setting for the year ahead.

Thank you to everyone who joined us and helped make the day such a positive and uplifting celebration of women and wellbeing.



#GiveToGain

How our community fund is making a difference



The South Liverpool Homes Community Fund is making a real impact in our neighbourhoods by supporting local groups that make a difference every day.

Every year, from April 1 to March 31, we give out funds to help community projects grow. Over the past year, we've helped a variety of groups that are rooted right here in South Liverpool.

In Garston, Strictly Boxing Studio received £1,500 to offer free boxing and martial arts classes for young people ages 6–18. These sessions are all about getting fit, building confidence, and learning important life skills. Young people can join in almost every day for free boxing and jiu jitsu classes.

We also gave Christians Against Poverty £2,500 to help them keep up their free, in-person debt support and money advice. Their work helps people take control of their finances, feel more confident, and know they're not alone.

Plus One Community Learning CIC received £1,250 to run a six-week "Help Your Child Thrive" program at The Academy of St Nicholas. This course supports parents as their children move up to secondary school. So far, two sessions have taken place in Garston Church of England Primary School and St Ambrose Catholic Primary School.

Who can apply?

Community groups can apply for funding of up to £1,000 to support local projects.

Through the fund, you can also apply for practical, 'in-kind' support from South Liverpool Homes.

For example:

- Help repairing or maintaining your community facility.
- Venue provision at Grow Speke, Reach or The Market Place Social.
- Volunteer support from SLH colleagues and volunteers.

"The funding has really enabled us to support people in real need. From Christmas hampers and food shops to energy vouchers, furniture and budgeting support, this funding has truly changed lives and helped many people become debt-free."

Olly Hargreaves, South Liverpool Debt Centre Manager, Christians Against Poverty

"We're grateful to SLH for the chance to deliver Help Your Child Thrive in Speke and Garston. The course provides parents with practical skills and it's uplifting for everyone involved. We're delighted to continue working with SLH to support even more families."

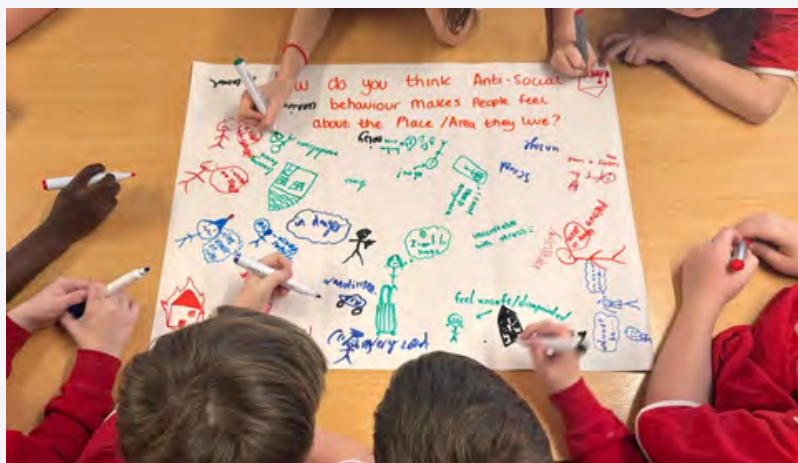
Kerry Burns, Programme Lead, Plus One Community Learning CIC

Apply for SLH's community fund!

The fund is open to any organisation that delivers activities that benefit SLH customers and the wider community. For more information, scan the QR code.



Tackling youth anti-social behaviour starts at school



As part of our wider work to tackle youth anti-social behaviour (ASB) in our communities, we are delivering 'spotting the signs' sessions in primary schools across Speke and Garston.

So far, we have visited Holy Trinity Catholic Primary School in Garston and St Ambrose Catholic Primary School in Speke. The sessions are to help children learn what ASB is, how their actions can affect others, and what it really means to be a good neighbour.

Thanks to the young people who took part – they were very enthusiastic and gave us lots to think about as they shared their thoughts. Over the next few months, we plan to visit every primary school across Speke and Garston.

This is part of a broader partnership approach, alongside Merseyside Police, Liverpool City Council and local organisations, to address concerns, support young people and reduce the impact of ASB in Speke and Garston.

Get help if you're experiencing domestic abuse

Knowing the signs can make a real difference, whether you're worried about yourself or someone you care about.

Our Community Safety team is here to listen and help. They offer confidential advice and support and will work with you to help you feel safe and supported.

Domestic abuse can include things like:

- Physical abuse
- Sexual abuse
- Threats or intimidation
- Emotional or psychological abuse

If any of this sounds familiar and you'd like to talk to someone in confidence, please reach out. You can make a report by getting in touch with us and asking to speak to a member of our Community Safety team.

Pop into our offices in Parklands, telephone 0330 303 3000 or fill in our online form. Scan the QR code to complete the form.

Domestic abuse isn't always physical. It can show up in lots of different ways, and sometimes it's not easy to recognise, especially when you're living with it every day.



Wordsearch

Find all 10 spring-themed words for your chance to win £25 in shopping vouchers.

Closing date 1 June 2026.

Congratulations!

Thanks to everyone who entered our last wordsearch competition. The lucky winner was Ms McLellan from Speke who won £25 shopping vouchers.



S	H	P	I	L	U	T	S	F	V
Y	T	L	F	K	O	L	P	E	C
L	A	I	J	F	R	L	I	B	S
F	B	D	E	A	I	E	P	E	U
R	D	O	D	M	R	B	A	E	C
E	R	F	G	Z	I	E	N	S	O
T	I	F	R	O	S	U	S	W	R
T	B	A	L	A	U	L	Y	Z	C
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Tulip
Crocus
Bees
Bluebell
Daffodil
Snowdrop
Birdbath
Iris
Pansy
Butterfly

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