

Board meeting summary

This is a short, easy-to-read summary of what was discussed at our latest board meeting. It highlights the key updates, decisions and progress we're making, and what it means for our customers and communities.



- The meeting opened with a tenant story relating to an adaptations case. Following board approval to increase our adaptations budget and resources during 2024/25 and 2025/26, we are now operating with a reduced waiting list and waiting times have reduced from 18 months to 14 weeks.
- Our Chief Executive, Anna Bishop, provided her quarterly update which focuses on national, regional and local issues that may impact on us and our tenants. Members discussed the war in the middle east. We have created a specific risk register that has been put in place to oversee potential risks for us, which will be monitored on a regular basis by the leadership team.
- Board received a detailed update with regards to our performance, budget and property compliance for quarter four. Overall, performance has improved. [Read more about our performance here.](#)
- Our current chair, Paul Diggory, is due to step down in September 2026. We have recruited a new chair, Clive Elliot, and his appointment was approved by board. Clive will join us on 1 July 2026 as chair designate and as our chair on 1 October 2026.
- Board reviewed and updated our risk registers. Board regularly review risks and ensure we have actions in place to aim to prevent risks from occurring.
- Board received an update on progress against our corporate plan 2022 – 2027. We are in the process of developing our next corporate plan and we held a colleague conference last month to understand what our colleagues thought should be included in the next plan. We are also engaging with our tenants to understand what is important to them. The board will receive regular updates over the next ten months as we develop the plan, taking into account feedback we receive from tenants, colleagues and external stakeholders.



- Reviewed and approved a number of policies, including the health, safety, and wellbeing policy, repairs and maintenance policy, chargeable repairs policy, empty homes policy and the compliance policy. [All our policies are available here.](#)