



A year in the life of

Tenant Scrutiny Panel

Here's an overview of the work the tenant Scrutiny Panel has undertaken in 2024.



Deep dives!



The panel has conducted service review 'deep dives' on the following topics.



Anti-social behaviour

[Read their findings on our website](#)



Complaints process

[Read their findings on our website](#)



Planned maintenance

Due for completion Dec 2024 and approval Jan 2025.

17

actions completed to embed recommendations from the review



Recruitment drive!

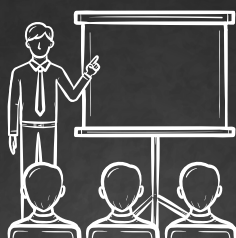


Throughout 2024, we regularly promoted scrutiny panel on our website, on social media, in email newsletters and in our Bulletin magazines. As a result, Scrutiny Panel is at full capacity and we even have a waiting list!

Back to school!



To enable them to get a better understand of how our organisation works, Scrutiny Panel completed the following training during 2024.



Training 2024

- Introduction to SLH
- Governance
- Finance
- Avela Home Service
- Assets
- Development
- Housing Operations

Learn more

Want to know more about Scrutiny Panel and how it works alongside our Customers Services Committee and SLH Board? Tap the link below for more.

