

You said

Reach

We did

September 2026

Following a review of Reach, our employability hub, we have taken forward a number of actions. This includes increased awareness of the service, strengthening partnerships and ensuring more people can access the support available.

What you said

What we're doing

1

It needs to be clearer that Reach is part of South Liverpool Homes.



We are reviewing Reach and refreshing our promotional materials to ensure the service is clearly branded, engaging and easy to understand and effectively communicate the support and opportunities available through Reach.

2

More needed to be done to raise awareness of Reach within the wider community.



We are promoting Reach through community venues, local networks, events, and information displays to help more people access the support available. This includes distributing leaflets at local community locations such as Children's Centres, Noah's Ark and Morrisons.

3

Partnership working with Garston Job Centre could be improved.



We are working more closely with Garston Job Centre to increase referrals and connect more people with support, promote the services available and connect people with employment opportunities.