

# EDI statement from the Board

South Liverpool Homes (SLH) is committed to building an inclusive environment where opportunities are open to all and diversity is valued.

Our responsibility, as Board members, is to champion equality, diversity and inclusion (EDI) and ensure that customers, colleagues and the community feels supported, respected and free from any inherent bias.

Our role is to embed EDI in SLH's purpose, strategy and risk framework, as well as closely monitoring the EDI plan to ensure our commitments are met. We approve policies, allocate resources and monitor performance so that EDI informs how we provide homes and services and how we work with customers, colleagues and partners.

## Inclusive homes and communities

We will ensure SLH provides safe, good-quality homes in thriving neighbourhoods where everyone can be themselves and feel they belong. That means delivering services that are fair, accessible and shaped by the diverse needs and cultures of our customers and communities. We expect true engagement that listens to different voices and lived experiences, as well as learning from complaints and scrutiny to improve outcomes. All of this supports our vision of great homes, strong communities and bright futures.

## Colleague behaviour and recruitment

We expect every colleague, and everyone who works with SLH, to act with fairness, respect and consideration. We are committed to attracting, recruiting and developing people from a wide range of backgrounds and experiences, so that the workforce reflects the diversity of Liverpool and brings the creative, inclusive thinking that helps us to create vibrant communities.

## Governance and representation

The SLH governance framework is built on accountability, integrity and openness. We appoint members for their skills and expertise alongside their different backgrounds and experiences, and we review effectiveness annually so that the mix of skills and perspectives helps us make the best decisions for customers, colleagues and communities.

You can find out more about SLH's approach to Equality, Diversity and Inclusion on their website at [southliverpoolhomes.co.uk/edi](https://southliverpoolhomes.co.uk/edi)